

ICP Limited Warranty – Customer Summary

■ Warranty Service

- Contact your installer or an ICP dealer for service.
- Find dealers: www.icpusa.com
- For help: ICP Consumer Relations – 1-877-591-8908

■ Product Registration

- Register within 90 days of installation at: <https://productregistration.icpusa.com>
- Registration extends coverage:
 - Parts: Up to 10 years (otherwise 5 years)
 - Heat Exchanger: Lifetime (otherwise 20 years)

■ Warranty Coverage

- Parts: Up to 10 years (with registration)
- Heat Exchanger: 20 years or lifetime
- Compressor & Coil: Covered under parts warranty
- No Hassle Replacement™: One-time full unit replacement if the heat exchanger, compressor, or coil fails during coverage period

■ ■ Conditions to Keep Warranty Valid

- Must be installed by a licensed dealer or contractor
- Must follow ICP installation instructions and local building codes
- Annual maintenance required (keep proof)
- Applies only at original installation site in U.S. or Canada

■ Not Covered

- Labor or installation costs
- Routine maintenance (filters, cleaning, etc.)
- Damage from improper installation, abuse, or misuse
- Power issues, floods, fire, rust, corrosion, or natural disasters
- Refrigerant, shipping costs, or online purchases

■ Tip for Homeowners:

Register your unit within 90 days and keep records of annual maintenance to get the longest possible warranty protection.